

Western Maryland Dermatology

The dermatology professionals of Western Maryland Dermatology are pleased to welcome you to our practice. Established in 1976, Western Maryland Dermatology offers comprehensive care in medical, surgical, and cosmetic dermatology. Our two dermatologists, three physician assistants and the entire staff can be trusted to provide you with the most up-to-date and thorough treatments. We offer the latest in dermatological technology available.

Enclosed you will find the following forms that need to be completed prior to your appointment: New patient enrollment form, Medical history, and 24 Cancellation Policy. We ask that you bring a copy of your insurance cards, a photo ID, and a list of any medications you are currently taking. We request that you refrain from wearing any scented products such as perfumes or cologne to your appointment.

Your appointment has been scheduled for: ____/____/____ at _____ am/pm.

We now encourage our patients to complete their demographic and medical history information on our patient portal. This will expedite the registration process during your visit and minimize your wait time. If you are able to complete the forms online, please use the following directions:

Go to: www.wmderma.com and enter the following security code to create a username and password:

Security Code: _____

You can then log in to edit your information and complete your demographic and medical history. All information provided is confidential, secure and HIPAA compliant.

(If you complete the forms online you do not need to complete this packet. Please read the HIPAA policy, financial policy, 24 hour cancellation policy and the procedural consent policy. You will be asked to sign that you acknowledge the waivers on the day of your appointment.)

Directions

Western Maryland Dermatology
(Main Office)
100 Welton Drive
Cumberland, MD 21502
301-777-7900



Interstate 68 West

Take Exit 44
Take a Right off of the exit
Take the first Right onto Shades Lane
Take the first Right onto Welton Drive
We are the first left off Welton Drive

Interstate 68 East

Take Exit 44
Take a Left at the traffic light
Continue through the next traffic light
Take the first Right onto Shades Lane
Take the first Right onto Welton Drive
We are the first left off Welton Drive

McHenry Office

Western Maryland Dermatology
(McHenry Office)
2501 Deep Creek Drive
McHenry, MD 21541
301-777-7900

**Directions from Oakland:**

Follow Rt. 219 North to Deep Creek Lake/McHenry.
After passing the Fairgrounds on your right, watch for Wisp on your left.
Turn left onto Sang Run Rd (Exxon, First United Bank.)
Turn left onto Deep Creek Dr.
Office is second building on the right.

Directions from I-68 Keyzers Ridge:

Merge onto Rt. 219 South.
Proceed to Deep Creek Lake.
Drive through Accident.
Arrive at McHenry, watch for Comfort Inn/ Wisp Ski Resort signs.
At the Exxon and First United Bank turn right onto Sang Run Rd.
Turn left onto Deep Creek Dr.
Office is second building on the right.

Directions from I-68 Friendsville:

From I-68 take Rt. 42 to McHenry.
Merge onto Rt. 219 South.
.5 mile you will see Exxon, First United Bank.
Turn right onto Sang Run Rd.
Turn left onto Deep Creek Dr.
Office is second building on the right.

Billing & Insurance Information

Please be sure to bring all insurance cards with you to each visit. If your insurance requires a referral please make sure to obtain a referral from your Primary Care Physician before your scheduled appointment. Failure to obtain a referral may result in having to reschedule your appointment. Many primary care physicians require a minimum of 48 hour notice for the request of referrals.

You can check your insurance coverage by calling the phone number on the back of your insurance card to check participation status with Western Maryland Dermatology. You will be asked on the day of your appointment to pay for any services not covered by your insurance. Expenses not covered include: deductible, co-insurance, copay amounts, office visits and cosmetic procedures.

If you have any additional billing questions you may contact our business office at (301) 777-5306.

Canceling & Rescheduling Appointments

Western Maryland Dermatology recognizes a 24 hour cancellation policy. If you are unable to keep your scheduled appointment, we ask that you cancel at least 24 hours in advance. We understand that emergency situations can occur for a variety of reasons and you may miss an appointment. A "No Show" is defined as:

- You do not show up for your scheduled appointment time.
- You do not call to cancel the appointment by **4:00PM the day prior** to your scheduled appointment.

Having two or more "no shows" may result in dismissal from the practice or a "no show" fee being assessed to your account.

You may call (301) 777-7900 Monday- Friday and the receptionist will be glad to assist you in rescheduling/cancelling your appointment.

In the event of inclement weather, please call the office prior to your appointment to make sure the office is operating on normal business hours. In the event of a delayed opening or office closure due to inclement weather all announcements will be made on our automated voice recording, the local radio stations and our Facebook page.



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